

SB3X - F.A.Q

NO POWER TO MACHINE

Check:

1. Power Cord connection.
2. Ice Hopper cover is making contact with Safety Switch Rod.
'If applicable'
3. Reset Button.
4. Main Circuit Breaker - Circuit Breaker at Outlet.
5. If cord is damaged, it must be repaired by a service agent to avoid hazard.

NOT SHAVING ICE / ICE WILL NOT DISPENSE

Press 'Reset' button.

If this does not solve the problem, disconnect Power and check:

1. Ice bridging: When ice sits for long periods of time, it will melt and fuse together. When this occurs, ice will not drop into the Ice Bowl. To prevent this, you must break up the ice.
2. Blade adjustment
3. Shaver Motor Belt for slippage

INCONSISTENT ICE FLOW

Disconnect Power. Check:

1. That Blade and Assembly are secure.
2. Blade for damage.
3. Shaver belt for wear.

Note: If the ice being used is changed, the ice flow will be affected and will have to be readjusted.

INCONSISTENCY IN FINISHED DRINK

Check:

1. Portions of Mix and liquor, if applicable
2. That Mix is completely thawed, if applicable
3. Calibration of machine

SHAVER AND BLENDER OPERATE, BUT BLADES ARE NOT SPINNING IN BLENDER CUP

Disconnect Power. Check:

1. Blender blade assembly for frozen bearings.
2. Blender belt for wear.

THE MACHINE IS NOT BLENDING PROPERLY

Check:

1. Portions of Mix and liquor, if applicable
2. Calibration of machine.

MACHINE IS LEAKING/ WON'T DRAIN PROPERLY

Check that:

1. Drain hose is not kinked or clogged.
2. Drink hose is below water line.
3. Drain hose is positioned properly to provide maximum water flow

LOUD NOISE DURING MIX CYCLE

Source of noise may be Blender Cup.

Please see Operations Manual for solutions.